Top 5 Issues:

PACS Home Workstations: *Scott and Kuldeep are c*urrently working with networking team. The Agfa team is working with security to update home workstations to be sure they are encrypted. Symantec anti-virus software is being replaced - target date end of April.

Radiology Priorities: Update to radiology priorities to include varying degrees of stat reads with different turnaround times. Resources are currently being assigned. A meeting was held on Friday, March 29th to discuss progress. Main areas of concern are training and expectations of priorities.

PowerShare: *The p*roject planning continues. The server configuration is complete.

Teams are being established for electronic sharing, back up PACS and CD ingestion.

PS360 Modlink: Carotid is complete, we are now tracking KPIs. For the abdomen, we are waiting on feedback from Drs. Singer and Goldstein. The template still needs validation. Thyroid/scrotal is being validated by Drs. Brochu and Tyagi. There have been no reported issues. The template has been validated. Crothall has been engaged to see if they can upgrade all modalities to the same platform.

Hanging Protocols: Diane is currently working with Dr. Sereni on the series descriptions.

ServiceNow Stats

Opened	Closed	Pending Customer	Pending Vendor
107	85	7	8

Other Projects and Optimization items:

Heart &Vascular:

- **Latency:** The Agfa upgrade is complete. Latency has not been seen in H&V to the same extent as pre-upgrade. This will be open for two weeks to monitor.
- **Priors:** System is only pulling the last 3 years, this is a change since the upgrade, a ticket has been submitted to Agfa.

Epic Double upgrade: The fix for the Imprivata issue is part of this upgrade, scheduled for early April.

Agfa upgrade: Upgrade to *version 8.1.2 SP4 HF6 was completed on March 10th.*

The following issues have been escalated to Agfa:

- Axial images jumping
- Localizer lines are not working; this has been resolved in Agfa v8.1.2 SP4 HF8, which has been approved to install in Agfa test
- Mammography slowness

The Xero viewer does not work on computers with IE version less than 11. This is being escalated to Desktop.

Teaching Files: *Ongoing m*eetings have been scheduled; team is currently working on the structure; vendor has been engaged.

Activities Overview Standardization: Neuro and MSK consolidation is complete; pediatrics to be addressed next.

iSite (ImageCast – RIS/IC) Migration: Currently validating data

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